



Training: Agile Customer

Intended Audience

This training is suitable for business people and analysts who will be involved in setting priorities and steering an agile project. Typical job roles of attendees: product managers, business analysts, senior developers and testers.

Learning Objectives

Students will acquire an understanding of the role of the Agile Customer/Product Owner and the part they play in the project lifecycle. Students will gain practical experience in how to apply user stories to create a release plan.

Course Outline

The session will provide formal presentation with interactive exercises and facilitated discussion.

- Agile Customer
 - Roles & Responsibilities
 - Meetings (Planning, Review, Daily)
 - Tracking (Burndown Charts, Informative Workspace)
- User Stories
 - How to write them
 - How to plan with them
 - Determining acceptance criteria
- Practical hands-on exercises
- Roundtable Discussion

Guide Timetable:

09:30 - 10:30 Agile Customer

10:45 - 11:00 User Stories

11:30 - 12:30 Prioritization & Estimation

13:30 - 15:00 Process Miniature

15:15 – 15:45 Acceptance Criteria

16:00 - 16:30 Discussion